



Dear Customer,

At Nextwud we assure you that high-quality products are delivered to you and we hope to see your expectations exceeded in every way. In case the product has affected adversely due to manufacturing defect, Hollywood panels hereby promise and undertakes to replace, or repair, the affected part according to conditions mentioned here under.

Upon intimation of a customer complaint, Hollywood panels will depute its authorized representatives to the exact site/ location where the complaint was reported. In order to take the complaint forward, valid documents for 'Proof of Purchase' – like bills, cash memos, invoices etc.–issued by the Company, or its authorized dealers, should be compulsorily produced by the customer. Then we take a sample from the affected section of the product and thereafter send it for examination in order to identify the cause of the defect in the product.

Date:

Invoice Date:

Dealer Name:

Customer Name:

Customer Address:

Issued at (Branch):

Invoice/ Cash Memo No:

Dealer Address:

Guarantee Card No.:

PRODUCTS	GUARANTEE	TREATMENT/ REPLACEMENT	ONE TIME REPLACEMENT	GUARANTEE AGAINST
NEXTWUD CLUBSTAR	LIFE TIME GUARANTEE	Three-times cost of replacement Guarantee (for borer & termite attack) or treatment**	Yes. For sheet- by-sheet issues prior to interior fabrication	Borer&Termites Attack
NEXTWUD PLATINUM	30 YEARS WARRANTY	Three-times cost of replacement Guarantee (for borer & termite attack) or treatment**	Yes. For sheet- by-sheet issues prior to interior fabrication	Borer Attack only
NEXTWUD GOLD	25 YEARS WARRANTY	Treatment when possible instead of replacement.	Yes. For sheet- by-sheet issues prior to interior fabrication	Borer Attack only
NEXTWUD HYBRID	15 YEARS WARRANTY	Treatment when possible instead of replacement.	Yes. For sheet- by-sheet issues prior to interior fabrication	Borer Attack only
NEXTWUD BWR	10 YEARS WARRANTY	Treatment when possible instead of replacement.	Yes. For sheet- by-sheet issues prior to interior fabrication	Borer Attack only
NEXTWUD PMR	7 YEARS WARRANTY	Treatment when possible instead of replacement.	Yes. For sheet- by-sheet issues prior to interior fabrication	Borer Attack only
NEXTWUD HD GOLD	20 YEARS WARRANTY	Treatment when possible instead of replacement.	Yes. For sheet- by-sheet issues prior to interior fabrication	Borer Attack only

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